

## **IT Support (3 months)**

### **Pointe-Claire, Qc**

#### **About FPIinnovations**

FPIinnovations is among the world's largest private, non-profit research centers working in forest research. The organization helps the Canadian forest industry to develop pathbreaking solutions based on the unique attributes of Canada's forest resources, favoring a sustainable development approach and taking full advantage of the industry's considerable scientific, technological and commercial capital.

#### **Description**

Under the supervision of the Team Leader, Customer Service, the IT Support incumbent will assume the following responsibilities:

- Deploy or upgrade to Microsoft Windows 10 and migrate User Profile;
- Update Helpdesk database information;
- Test returned equipment for tagging and inventorying.

#### **Qualifications**

- Basic knowledge of computer hardware;
- Computer deployment experience;
- Excellent verbal and written communication skills in English and in French;
- Ability to work in collaboration with others;
- Excellent organizational and prioritization skills.

**Please submit your resume to:**

[Recruitment\\_recrutement@fpinnovations.ca](mailto:Recruitment_recrutement@fpinnovations.ca)

**IMPORTANT: please indicate Reference no. 569 on the subject line.**