

IT Support (3 months)

Vancouver, British Columbia

About FPInnovations

FPInnovations is among the world's largest private, non-profit research centers working in forest research. The organization helps the Canadian forest industry to develop pathbreaking solutions based on the unique attributes of Canada's forest resources, favoring a sustainable development approach and taking full advantage of the industry's considerable scientific, technological and commercial capital.

Description

Under the supervision of the Team Leader, Customer Service, the IT Support incumbent will assume the following responsibilities:

- Deploy or upgrade to Microsoft Windows 10 and migrate User Profile;
- Update Helpdesk database information;
- Test returned equipment for tagging and inventoring.

Qualifications

- Basic knowledge of computer hardware;
- Computer deployment experience;
- Excellent verbal and written communication skills in English;
- Ability to work in collaboration with others;
- Excellent organizational and prioritization skills.

Please submit your resume to:

[Recruitment \[recrutement@fpinnovations.ca\]\(mailto:recrutement@fpinnovations.ca\)](mailto:recrutement@fpinnovations.ca)

IMPORTANT: please indicate Reference no. 564 on the subject line.